When traveling in the U.S. or internationally, for business or pleasure, you can feel confident that you are in safe hands if an emergency arises. Travel assistance support is provided by United Healthcare Global (formerly FrontierMEDEX) and includes the following services:

**Travel Assistance Coverage and Services**
- Pre-trip assistance
- Emergency travel arrangements
- Assistance with emergency passport replacement
- Worldwide medical and dental referrals
- Legal referrals
- Translation services
- Medication and vaccine transfers
- Transfer of funds
- Consulate and Embassy locations

**Emergency Medical Assistance and Transportation**
- Medical evacuation with a $50,000 maximum cost per Incident
- Security Evacuation
- Political Evacuation
- Transportation to join a hospitalized member
- Hotel convalescence arrangements
- Return of Dependent Children
- Transportation after stabilization
- Repatriation of remains with a $25,000 maximum cost

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**Frequently Asked Questions**

**Who is covered under the plan?**

Columbia University employees working on a J-1 Visa, along with eligible dependents with a J-2 Visa, are eligible to use the services under the plan when traveling 100+ miles from home or when traveling in a foreign country.

**Does UnitedHealthcare Global pay for my services?**

All covered services must be coordinate through the UnitedHealthcare Global. The plan will not reimburse for services contracted directly by a member. Medical treatment is not covered through this plan, but medical referrals are available.

**How does UnitedHealthcare Global help locate appropriate medical care for me?**

You are provided referrals based on the medical specialty needed, location, language, office hours, training, etc. UnitedHealthcare Global has a global network of more than 90,000 providers worldwide. The network contains hospitals, clinics and physicians, as well as other providers geared uniquely to the travel insurance industry, such as air ambulances, house call physicians and medical escorts. UnitedHealthcare Global has rigorous credentialing and re-credentialing standards.

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**If You Need Travel Assistance Anywhere in the World, Contact Day or Night:**

<table>
<thead>
<tr>
<th>Toll free in the U.S. or Canada</th>
<th>Call collect from other global locations</th>
<th>Via web:</th>
<th>Policy Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>1-800-527-0218</td>
<td>1-410-453-6330</td>
<td><a href="https://members.uhcglobal.com">https://members.uhcglobal.com</a></td>
<td>358071</td>
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</tbody>
</table>

This is intended to only be a summary of the benefits available to you and does not include all plans rules and details and is not considered a certificate of coverage.